

Please ask for:

E-mail:

Our ref:

Date:

Serv21C-20/12/24

01 January 2025

Dear Community Council Secretary.

I write to inform you after analysing passenger usage by our In-house Bus service, it has been decided to cease the following service 21C at 17:40 from 10<sup>th</sup> February 2025.

### **Monday to Friday**

- Service 21C 17:40 – Dingwall- Culbokie- Resolis-Cromarty

21C	Adult single	Over 60	Bus 5-15	Disabled	Total
June 24	2				2
Jul 24	1	2	1		4
Aug 24	4	1			5
Sep 24	1		1	1	3
Oct 24					0
Nov 24		2			2
13 <sup>th</sup> Dec 24	0				0
<b>Total</b>	<b>8</b>	<b>5</b>	<b>2</b>	<b>1</b>	<b>16</b>

As you can observe the usage is exceptionally low and the cost of running this service is not sustainable and with budget restraints, we must look at more effective uses for the bus.

Please let me know if you have any questions or comments.

All other journeys on this service will remain unchanged.

Yours sincerely

David Summers  
Principal Transport Officer